

FREQUENTLY ASKED QUESTIONS

Refund Policy: All Credit Card refunds will be subject to a \$3 transaction charge. There is a \$50 administrative charge for cancellations on all camps and clinics after June 30. Cancellations within 48 hours of a start date will not receive a refund. No shows will not receive a refund. Please submit your cancellation in writing to deena.mcbain@unco.edu.

How do I register?

We are not offering mail-in registrations starting in 2017. You must register online. The link is to the right.

Where and when do I check in?

Check-in for all one-day clinics (not overnight camps) will be **30 minutes prior to the start of the camp in BANK OF COLORADO ARENA** (even if you have been to other camps).

Check-in for all overnight camps (even if you are not staying overnight) will be **1 hour prior to the start of camp at Lawrenson Hall** (directly northeast of the Campus Rec Center & Bank of Colorado arena). Even if you are not staying overnight, you will check-in at the dorm.

Early check-in for the 3-Day Camp (arriving the night before) will be **7:00-7:30 pm at Lawrenson Hall** on the night before the camp begins (July 12).

What do I need to bring to registration?

Your **balance due**. Make all checks payable to Lyndsey Oates Volleyball Camps. We prefer to have your full payment prior to your arrival on campus for check-in. We will be able to process credit cards on the day of check-in.

What do I need to bring to camp?

All campers need to wear athletic shoes and socks, athletic clothing, and kneepads (preferred). Campers should bring a water bottle. Campers can also bring money for the camp store, which includes volleyball shorts, t-shirts, bags, sweatshirts, sweatpants, keychains, etc.

For resident campers you will be provided with 2 sheets, 1 pillow, 1 pillow case, 1 wash cloth, 1 towel, 1 blanket, and 1 mattress pad. You need to bring all other toiletries and personal items. The dorms will be air-conditioned.

Will there be supervision in the dorms?

Yes, there will be a UNC Residence Life staff member at the front desk at all times in case of an emergency. There will also be a UNC Volleyball staff member staying in the dorms on each floor. Campers will be informed which room the staff member is staying in.

Which camp/clinic would best fit my daughter's/son's interests, age and abilities?

We can guarantee you that you will be challenged in every camp and clinic. The campers are grouped according to age, gender and ability in every camp/clinic so they will be with other campers who are similar.

The 1-Day skill clinics will include detailed training for the specific skill. The campers will receive hundreds of repetitions in that skill. The 3&4-Day camp will cover all of the skills and include game play, combinations of skills, strategies and interaction with other players on the court. The highest-level groups will consist of top high school Varsity players.

Can parents watch the camp?

Parents are welcome to observe any sessions of the camp or clinic. There may be limited seating. On the last day of the camps, there will be a tournament for all campers. Parents are encouraged to watch and see the improvement their son/daughter has made.

When and where do we eat?

You will be eating in Holmes Dining Hall or meals will be provided in the gym. It is located just southeast of Lawrenson Hall and 2 buildings east of Bank of Colorado Arena.

Where should I park if I am dropping my daughter off or picking her up for camp?

The closest parking lot to the residence halls is south of Lawrenson Hall and the Campus Rec Center (J-Lot on the Campus Map). The closest parking lot to the gym is west of Bank of Colorado Arena (M-Lot on the Campus Map). All lots on campus are ticketed lots Monday – Friday from 8:00 a.m. – 5:00 p.m. You will be given a parking pass at registration that will last through the entire camp. UNC Parking Services has assured us that they will not ticket during check-in times for each camp. You will have time to get the parking pass from the Volleyball Staff and return it to your car. The volleyball program will not be responsible for any parking tickets.

How do I get to UNC's campus and Bank of Colorado Arena?

- To Greeley area: www.mapquest.com (campus zip code 80639)
- Campus directions: www.unco.edu/unccmap/

Who can I contact if I have more questions?

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